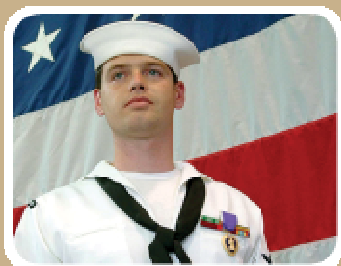




Computer/Electronic
Accommodations
Program



Support. Equip. Empower. CAP's Wounded Service Member Initiative



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CAP Director

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CAP Overview

- CAP was established in 1990 as DoD's centrally funded program to provide accommodations
- Expanded by Congress in 2000 to support other Federal agencies
- Partnerships with 65 Federal agencies, including Veteran's Affairs (VA), Health and Human Services (HHS), and Department of Homeland Security (DHS)
- Over 71,000 accommodations since inception
- CAP Mission: To provide assistive technology and accommodations to ensure people with disabilities and Wounded Service Members have equal access to the information environment and opportunities in the Department of Defense and throughout the Federal government

CAP Services

- Provide assistive technology and training
- Conduct needs assessments and technology demonstrations
- Provide installation and integration
- Provide training on disability management and on creating an accessible environment
- Support the compliance of federal regulations
- Assist in the recruitment, placement, promotion and retention of people with disabilities and Wounded Service Members

CAP's Wounded Service Members Initiative

- “Support. Equip. Empower.”
 - Support: Recovery and Rehabilitation
 - Equip: Assistive Technology
 - Empower: Employment
- Established in January 2004, over 8,500 accommodations since inception
- FY08 Accomplishments
 - Provided 4,589 accommodations
 - DoDI 6025.22: Retention of assistive technology (AT) after separation or medical retirement from active service



DoD Instruction 6025.22

Assistive Technology (AT) for Wounded Service Members

- Outcome of Public Law 109-364
- Defines terms, assigns responsibilities, and establishes procedures for implementing AT programs within MTFs
- Establishes policy for AT programs within the MHS
- Provides support for an interdependent AT system between CAP and MTFs to improve the delivery and the quality of rehabilitative services to Wounded Service Members

DoD Implementation Plan

Roles and Responsibilities

- ASD(HA) establishes a standardized methodology for implementing CAP
- Surgeon Generals (SGs) disseminate CAP policy and procedures and ensure Military Training Facility (MTF) commanders designate a CAP representative or coordinator
- TRICARE Management Activity (TMA) Directors ensure regional offices supports CAP and incorporate CAP process in healthcare programs and procedures
- MTF commanders, in collaboration with CAP, develop a plan for ensuring eligible service members have access to AT services and designated CAP representative

DoDI Implementation Plan

Policy for AT Programs

- MTF Commanders establish a Memorandum of Understanding (MOU) with CAP and identify CAP representative
- MTF CAP representatives work with CAP to:
 - Conduct needs assessments
 - Identify training needs and technical support
 - Submit AT requests to CAP for review
- CAP will provide AT to MTFs:
 - Integrate general-use AT into rehabilitation services
 - Onsite assessments and training for wounded service members

DoDI Implementation Plan

Improve Delivery and Quality of Service

- Service Members will retain property upon separation
 - Public Law 109-364
 - Department of Veterans Affairs will provide AT and rehabilitation services after activity duty separation
- CAP and MTF annual reviews
 - Maintain records of activity
 - Medical departments
 - AT and training
 - Measure healthcare and re-employment outcomes

CAP In-Service Training for MTFs

- Bi-monthly Webinars
 - DoDI 6025.22 Implementation
 - Introduction of new AT
 - Needs Assessment Training
- On-site Visits/Training
 - In conjunction with “Hiring Heroes” events
- Annual Training
 - In conjunction with health care/provider conferences

Support Through Training
and Needs Assessments

Equip with Assistive
Technology Solutions

Empower Through Employment

Support Through Training and Needs Assessments

- Training for Medical Providers and Military Liaisons
 - Discuss how CAP provides needs assessments and AT to wounded service members throughout the recovery and rehabilitation process
 - Review and demonstrate available AT
 - Identify methods to integrate AT into rehabilitative services and settings using best practice partnerships and training models
- Needs Assessments
 - Conduct individual needs assessments for each wounded service member



Needs Assessments: Roles

- MTF Staff:
 - Receive training from CAP
 - Integrate assessments into onsite practices
 - Submit questionnaires
- CAP Staff:
 - Conduct review of questionnaires
 - Contact MTF representatives as needed for more details
 - Contact Service Members, as appropriate, for follow-on assessment process



Needs Assessments: Form



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Accommodation Solutions

News & Events

Resources

CAP WSM Tools

- ▶ [Submit WSM Needs Assessment](#)
- ▶ [Submit WSM Request](#)
- ▶ [Browse Assistive Technology](#)
- ▶ [Subscribe to CAP Newsletters](#)

WSM Needs Assessment Questionnaire

Step 1

Step 1 | [Step 2](#) | [Step 3](#) | [Review & Submit](#)

Start by indicating who this request will accommodate.

**The asterisk denotes a required field.*

For Whom Are You Making This Accommodation Request *

Select One



If you do not see an option above that matches your identity, please visit CAP's Standard [Needs Assessment](#) for additional selections.

Equip with Assistive Technology Solutions

- **Dexterity Impairments:**
Alternative keyboards, input devices and voice recognition software
- **Vision Loss**
Screen readers and training, magnification software, closed-circuit televisions (CCTVs)
- **Hearing Loss**
Assistive listening devices (ALDs) and personal amplification devices
- **Cognitive Impairments, including Traumatic Brain Injuries (TBI)**
Cueing and memory aids, literacy software, screen readers, ALDs, augmentative communication devices



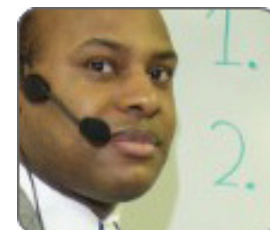
Cognitive Impairments Conditions

- Cognitive/Communication
 - Traumatic Brain Injury (TBI)
 - Post Traumatic Stress Disorder (PTSD)
 - Post Concussive Syndrome
 - Paralysis of vocal cords
- Cognitive/Communication
 - Difficulty focusing on printed or spoken information
 - Difficulty understanding verbal information
 - Remembering activities of daily living
 - Vocal intensity

Cognitive Impairments

Potential Solutions

- Cognitive / Learning
 - Word prediction software
 - Literacy software
 - Speech recognition software
 - Screen readers
 - Cueing and memory aids (Personal Digital Assistant (PDAs))
 - Assistive listening devices
- Communication
 - Amplifiers
 - Augmentative communication devices



Wounded Service Member Case Study

- National Guard soldier lost vision and function of upper extremities in the Global War on Terror; introduction to assistive technology during rehabilitation
- Currently attending state university
- Accommodations:
 - Screen reader, voice recognition software, bridging software, training (12/05 to 6/06)
- Future occupation: considering law school

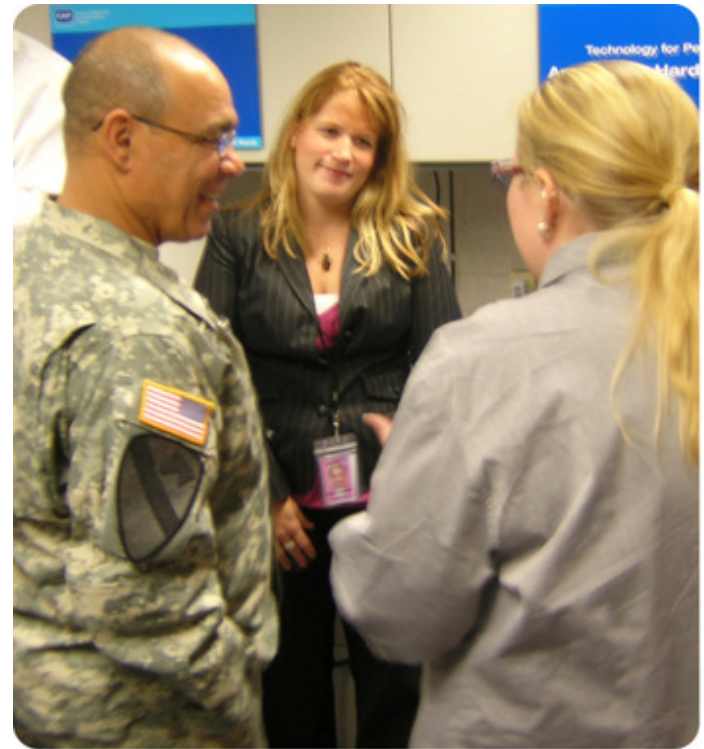


AT/IT Integration & Interoperability

- Section 508 of Rehabilitation Act mandates accessible Environmental Information Technology (EIT)
- AT software delivery in seat-managed environment requires separate process
- Security may require alternative accommodations
- Multiple applications require specific order of installation
- Upgrades and maintenance impact Operating Systems (service packs) – ensure AT users retain access
- AT users have unique IT requirements that AT/IT integration can support
- Section 508 website:
 - www.Section508.gov

CAP Technology Evaluation Center (CAPTEC)

- Assist individuals and supervisors
 - Choosing appropriate accommodations
- Wide variety of assistive technology
 - Video Teleconferencing
 - Tours
- Located in the Pentagon
 - 703-693-5160 (Voice)
 - 703-693-6189 (TTY)



Empower Through Employment

- Provide AT to increase access and employment opportunities in the Federal government
 - Provide services and resources
 - Internship programs
 - Public and private sector initiatives
 - Federal agency partnership programs
 - Military Programs
 - Military Severely Injured Center
 - VA Seamless Transition
 - Department of Labor (DOL) Veterans' & Training Service (VETS)/Office of Disability Employment Policy (ODEP)
- America's Heroes at Work!



Empower Through Employment

Internships and Employment Programs

- Workforce Recruitment Program for College Students with Disabilities
 - Co-sponsored by the Department of Labor and Department of Defense
 - CAP covers the cost of accommodations
 - www.wrp.gov
- Work with the campus veterans office
- Operation Warfighter (DoD)
- Hire Vets First (DOL VETS)
- Hire Heroes USA
- Warriors to Work



CAP Partnership

Next Steps

- Sign MOU with CAP and identify MTF CAP Representative
- Participate in CAP training session
- Review CAP POC Handbook
- Disseminate CAP information at your MTF
- Add CAP information and CAP website to your toolkits and web pages (www.tricare.mil/cap/wsm)
- Keep records of AT and training
- Enter AT information into AHLTA



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Wounded Service Member Initiative

► [Submit WSM Needs Assessment](#)

▼ [Submit WSM Request](#)

Already know what you need? Please [submit an online request](#) for assistive technology products and training.

► [Browse Assistive Technology](#)

Support.
Equip.
Empower.



CAP Supports Wounded Service Members



CAP works closely with service members across the nation to ensure they receive appropriate assistive technology for their needs. Accommodations are available for service members with vision or hearing loss, dexterity impairments, including

upper extremity amputees, and communication and cognitive difficulties.

WSM Materials



In recognition of the increased need to have documents available in Spanish, CAP has translated its [CAPFacts](#) (PDF) and [Wounded Service Member Fact Sheet](#) (PDF) into Spanish.

Contact CAP

- CAP WSM Team wsm@tma.osd.mil
- WSM Website www.tricare.mil/cap/wsm
- CAP Office cap@tma.osd.mil
703-681-8813
- VTC assessments available through the CAP Technology Center (CAPTEC) at the Pentagon: (703) 693-5160